What is this program?

Over 20 million tons of electronic waste ends up in landfills each year and is becoming the fastest growing portion of the world’s waste. To help alleviate this problem in the graphic arts industry, Kodak’s Graphic Communications Group is proud to introduce the Operator Replaceable Components (ORC) Return Program for KODAK NEXPRESS Digital Production Color Presses. This unique program is specially designed to help printers recycle ORCs used with the KODAK NEXPRESS 2100, 2100 plus, 2500 and S3000 presses in an environmentally responsible manner. Customers simply place the used ORCs into the boxes that the new ORCs arrived in and return to Kodak using the free shipping labels provided in the boxes. Kodak will take care of recycling arrangements.

What are the benefits of participating?

By participating in the KODAK NEXPRESS ORC Return Program, you will be:
- Helping the environment by reducing the amount of waste that goes into landfills.
- Ensuring compliance with environmental regulations for the disposition of equipment components.
Operator Replaceable Components Program

- Ensuring the terms and conditions of certain Kodak contracts are upheld.
- Recycling with absolutely no cost to participate in the program.

How do I participate in this program?
To participate in this program simply place the used ORCs into the boxes the new ORCs arrived in, seal, and return using your country’s instructions. If you have any questions, please call Kodak Customer Service at 1-877-574-7274 or email GCG-CustomerServiced@kodak.com.

What can I return?
You can return Operator Replaceable Components used with the KODAK NEXPRESS 2100, 2100 plus, 2500 and S3000 presses, specifically:
- Pressure Rollers (Catalog# KH2117800)
- Blanket Cylinders (Catalog# KH2104000 and KH2173500)
- Fuser Rollers (Catalog# KH2117700, KH2157800, and KH2198600)
- Pkg AY IC Cleaner (Catalog# KH2103300)
- Pkg AY BC Cleaner (Catalog# KH2103400)

What can I NOT return?
Please do not return any ORCs that are NOT from the KODAK NEXPRESS 2100, 2100 plus, 2500 and S3000 presses or any other material. Please contact us for information about returning parts from other Kodak equipment.

What is the cost of the program?
There is no cost for using this program to return ORCs from the KODAK NEXPRESS 2100, 2100 plus, 2500 and S3000 presses including shipping or recycling.

How do I prepare the KODAK NEXPRESS ORCs for return?
The ORC does not need to be cleaned or prepared in any way for shipping. Simply place the used ORCs into the packaging the new ORCs arrived in, seal, and use the provided shipping label or local county instructions to ship the ORCs back to Kodak.

For shipment purposes the following weights may be used:
- Fuser Roller 25lbs
- Pressure Roller 14 lbs
- Blanket Cylinder 8 lbs
- Imaging Cylinder Cleaner 12 lbs
- Blanket Cylinder Cleaner 12 lbs
More Information

This service is part of Kodak’s Printer’s EnviroServices Program (PEP). Helping customers with environmental concerns and compliance is a major commitment of Kodak. PEP consists of a comprehensive range of environmental and safety products and services specially designed to allow Kodak GCG customers to meet their environmental, safety, and health objectives in a cost-effective manner. For more information, please contact GCG Customer Service at 1-877-574-7274 or GCG-CustomerServiced@kodak.com.

Disclaimer of Warranties and Limitation of Liability

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