

KODAK OPUS
Optimized Performance
& Uptime Services

**EDUCATION
SERVICES**



REALIZE THE
FULL VALUE

OF YOUR **KODAK NEXPRESS PRESS OR
DIGIMASTER SYSTEM**

EDUCATION SERVICES

Leverage your existing capital investment by gaining operational and productivity efficiencies with **Kodak** Optimized Performance & Uptime Services (OPUS). The **Kodak** OPUS portfolio includes Education Services, Proactive Maintenance Services, Product Optimization Services and Operational Efficiency Services.

Kodak's Education Services provide you with the training to successfully utilize your technology solutions to their maximum potential, improving productivity, achieving greater uptime, and maximizing revenue opportunities to drive profitable business results.

From initial install, to product optimization, to the installation of replacement technologies – OPUS will help you realize the full value of your **Kodak** Solution.

KODAK NEXPRESS DIGITAL PRODUCTION

Operator Training

Develops a solid foundation for the tasks required to successfully operate and maintain **Kodak NexPress** Presses for maximum uptime and productivity. Small class size combined with hands-on lab work ensure operators get the focused training necessary to effectively operate in a production environment. Topics covered include:

- **KODAK NEXPRESS DIGITAL FRONT END (DFE).** Operators are instructed on how to use the DFE to set up and print jobs, manage substrates, schedule job flow, and monitor press status.
- **PRESS OPERATION.** Operators perform routine shift functions: load paper, add dry ink, replace developer, replenish fuser fluid, clear jams, and unload completed jobs.
- **OPERATOR REPLACEABLE COMPONENTS (ORCS).** Operators learn and practice how to identify, replace, repair, and adjust ORCs, as well as run calibration routines.
- **PERIODIC MAINTENANCE.** The **Kodak NexPert** Operator Support System (OSS) is introduced and the recommended press maintenance tasks are taught. The operators perform the maintenance procedures to ensure proficiency.
- **TROUBLESHOOTING.** Operators diagnose and resolve issues to optimize image quality and press performance.

Duration: 5 days at Kodak's training facility in Rochester, NY.

COLOR PRESSES and **KODAK DIGIMASTER HD** DIGITAL PRODUCTION SYSTEMS

Start-Up Assistance

Provides onsite coaching and support for operators during start-up to enable a smooth and rapid transition to production. Hands-on coaching quickly builds the knowledge and confidence operators need to run the **Kodak NexPress** Press efficiently and effectively. Start-up Assistance is a fast-paced program intended for operators who have attended Operator Training for **Kodak NexPress** Presses. It reinforces the processes and procedures that were introduced during Operator Training and extends them to the customer environment. While Start-Up Assistance is primarily focused on the operator, limited collaboration with prepress and IT personnel may be necessary.

During Start-Up Assistance, Kodak will:

- Walk through ORC inventory practices and ordering consumables
- Assist with Substrate set-up for customer environment
- Aid with Hot folder / Job Ticket set-up
- Explain the strengths of Light Black dry ink
- Discuss the capabilities of SmartRGB and the use of screening options
- Cover basic color management and color matching
- Share best practices and tips
- Observe and assist operators during initial production jobs

Start-Up Assistance is mandatory with each new **Kodak NexPress** Press installation and can be purchased separately at any time for post-installation refresh training.

Duration: 4 consecutive business days, 8 hours per day, at customer site.

Production Assistance

Provides an onsite visit about 3 weeks after Start-Up Assistance to ensure production is ramping up and running smoothly. Production Assistance provides the operator with an opportunity to streamline operations, discuss maintaining the stability of the press, enhance troubleshooting skills, and get answers to more in-depth questions.

During Production Assistance, Kodak will:

- Observe the operator run production jobs
- Clarify and adjust procedures
- Answer questions the operator has after running the press in production mode
- Review ORC Optimization and Productivity Practices
- Conduct final observations and assessments
- Make final adjustments

Production Assistance is mandatory with each new **Kodak NexPress** Press installation and can be purchased separately at any time for post-installation refresh training.

Duration: 3 consecutive business days, 8 hours per day, at customer site.



Gold Training

Onsite assistance in the use of **Kodak NexPress Gold** Solution, with a focus on creating files that optimize the metallic effects made possible with Gold Dry Ink.

Duration: 1 day at customer site. Typically provided in conjunction with Start-Up Assistance or Production Assistance.

Dimensional Clear Training

Onsite assistance in the use of the **Kodak NexPress Intelligent Dimensional Coating** Solution, with a focus on creating files that optimize the 3D effect made possible by Dimensional Clear Dry Ink.

Duration: 1 day at customer site. Typically provided in conjunction with Start-Up Assistance or Production Assistance.

Customized Training Consulting

Customized onsite training to provide assistance with specific applications needs such as variable data, **Kodak NexPress Fifth Imaging Unit** implementation, prepress workflow, and new features training.

Kodak will provide an estimated duration and training agenda based on the needs of your operators.

Kodak SmartBoard Document Mastering Software Training

Learn how to use the latest release of this PDF workflow solution for **Kodak Digimaster HD** Digital Production Systems, which optimizes productivity by providing fast and easy job setup and by reducing reprint time:

- Set up job tickets and store them in the PDF
- Create tabs within a PDF document
- Assign page level features, such as inserts and paper substitutions
- Use templates to reduce document creation time
- Learn about Image Editor, Batch Printing, Media Catalog Management and more

This training is delivered during the Start-Up Assistance training visit or can be purchased separately and delivered in less than 8 hours.



Learn more at www.kodak.com/go/services

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