



KODAK OPUS

OPTIMIZED PERFORMANCE & UPTIME SERVICES

Realize the **full value**
of your KODAK CTP System



EDUCATION SERVICES

Education Services

Leverage your existing capital investment by gaining operational and productivity efficiencies with KODAK Optimized Performance & Uptime Services (OPUS). The KODAK OPUS portfolio includes Education Services and Proactive Maintenance Services.

Kodak's Education Services provide you with the training to successfully utilize your technology solutions to their maximum potential, improving productivity, achieving greater uptime, and maximizing revenue opportunities to drive profitable business results.

From initial install, to product optimization, to the installation of replacement technologies — OPUS will help you realize the full value of your KODAK Solution.

KODAK CTP SYSTEMS

Onsite Operator Training

As part of your installation of a KODAK ACHIEVE, TRENDSETTER or MAGNUS Platesetter, Kodak provides operators with hands-on training at your site. Training can be purchased separately for new operators at any time. Training includes:

- Key machine functions, including the controller
- Review of visual reference guides for operator maintenance responsibilities and tasks
- Machine troubleshooting tips

Duration: Up to 3 hours in a single visit. Customer may have up to 3 students trained per session.

Operator Efficiency Workshop for KODAK MAGNUS VLF Platesetters

Provides extensive hands-on experience for operators, including:

- Error recovery
- Efficient operation
- Importance of environmental factors
- Multi-Cassette Unit (MCU) or Automatic Pallet Loader (APL) operations

Duration: 1 day at customer site. Customer may have up to 3 students trained per session.

CTP Consulting

Customized onsite training based on the individual needs of your operators. This option is commonly used to provide assistance for specific applications needs, such as software upgrades and new features training.

Kodak will provide an estimated duration and training agenda based on the needs of your operators.

Uptime Training for KODAK GENERATION NEWS and TRENDSETTER NEWS Platesetters

For Newspaper customers on a Shared Service Plan or a Remote Service Plan, we offer a comprehensive technical maintenance course for qualified maintenance staff to maintain these platesetters in coordination with Kodak support. The program enables business owners to:

- Maximize equipment availability by having their staff perform routine maintenance and minor repairs
- Minimize repair costs by addressing minor issues before they become problems
- Optimize performance throughout the system's lifecycle

Delivered by Kodak's subject matter experts, the course covers the technical content from current Kodak service engineer training.

Each participant will receive supplemental material including multimedia videos, system CDs, Visual Reference Guides, and relevant white papers.

Course content includes:

- Systems overview (digital platemaking, device components & functionality, plate handling, mechanical/electrical systems, and the workstation)
- Planned maintenance procedures
- Troubleshooting procedures
- How to efficiently escalate problems to Kodak's Technical Response Center

This course does not cover thermal head troubleshooting or maintenance.

Duration: 5 days at a Kodak training facility. Per seat charge for each student. Customer may have up to 4 students trained in a single class.





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