



TAKE PICTURES. FURTHER.™

KODAK PROFESSIONAL RFS 3600 Film Scanners KODAK Service & Support



Quality scanning is kept that way with quality service and support

Quality image scans are important to you, that's why you purchased a KODAK PROFESSIONAL RFS 3600 Film Scanner. It comes with a 1-year warranty that provides telephone support to help you get the most out of your investment, and next-business-day replacement of your scanner should it be necessary.

Post-Warranty Service and Support

We built the quality and reliability in, but no equipment is infallible. You can rely on quality KODAK Service and Support to help keep your scanner performing optimally, long after your warranty expires.

KODAK Advanced Unit Replacement (AUR)* Service and Support Agreement

The economical way to protect your investment. This annual agreement provides you with a replacement 3600 Film Scanner the next business day should your scanner become inoperable. This quick turnaround time helps you meet those tight deadlines, which pleases your customers, and can mean repeat business (revenue!) for you. Telephone support is also included to help you with application problems. Our technical experts can resolve many issues right over the phone. And you have the peace of mind that you are covered for the whole agreement period (usually a year). A KODAK AUR Service Agreement can help you:

- maintain image quality
- optimize your production
- control your service costs
- maximize scanner uptime
- get the most out of your scanner

Can you afford not to have a KODAK AUR Service Agreement?

Time and Materials Service and Support

You can also purchase telephone support or advance unit replacement service on a time-and-materials basis. Telephone support will be billed to your credit card at a flat rate per call. AUR coverage is charged on a flat rate per exchange unit.

To purchase a KODAK AUR Service Agreement, or for more information, contact your dealer of KODAK Products, or call Kodak at 800-645-6325 ext. 40.

**Protect your budget and investment—purchase a
KODAK Service Agreement today!**

For more information about KODAK Service and Support, visit us on the web at www.kodak.com/go/support.

*Terms and conditions apply. Offers and prices may change without notice.

We're here for you.
Kodak Service & Support

KODAK Service & Support

YES! Please provide annual AUR Service Agreement coverage

PAYMENT INFORMATION

Ask your dealer for prices or call 1-800-645-6325 in the U.S.

Enclosed check or money order payable to Eastman Kodak Company

Visa MasterCard

Account Number _____

Expiration Date _____

Signature (required by credit card companies) _____

Bill me later (please provide a copy of purchase order)

Purchase Order Number _____

EQUIPMENT INFORMATION

Product Purchase Date _____

Serial No. _____

CUSTOMER INFORMATION

Business Name _____

Contact _____

Street _____

City _____ State _____ Zip _____

Telephone No. _____

Fax No. _____ E-mail _____

BILL ME AT (IF DIFFERENT FROM ABOVE):

Business Name _____

Contact _____

Street _____

City _____ State _____ Zip _____

Telephone No. _____

Fax No. _____ E-mail _____

DEALER USE ONLY

Dealer Name _____

Dealer Number _____

Telephone No. _____

Return this form to your local dealer of Kodak products, or send to:

Eastman Kodak Company
Service Marketing-MC01177
343 State Street
Rochester, New York 14650
USA
Fax: 716-781-5422

This offer valid in the USA only. Terms and conditions apply. Offers and prices subject to change without notice.

For additional information in the U.S., call 1-800-645-6325 ext. 40.

Outside the U.S., contact Kodak in your country.

