



## KODAK RELAY Program

*Q. What is the KODAK RELAY Program?*

A. RELAY is a program for managing photographic processing wastes generated by customers using Kodak photographic chemicals. Kodak is committed to providing the best products, methods, and services to meet your photographic processing needs. The RELAY Program, offered by Kodak in conjunction with Safety-Kleen Corporation, is a service you can choose to help you comply with waste management regulations.

*Q. Is the RELAY Program available worldwide?*

A. The RELAY Program is currently available only throughout the continental United States and Puerto Rico. Canadian customers who need help with waste management can call 1-800-465-6325.

*Q. How do I sign up for the RELAY Program?*

A. To sign up for the RELAY Program, simply contact Kodak Environmental Services at (585) 477-3194.

*Q. How soon can I expect to hear from Safety-Kleen?*

A. After you have confirmed your interest in the RELAY Program with a Kodak Environmental representative, your name will be forwarded to Safety-Kleen. A Safety-Kleen representative will contact you in 2 to 3 business days.

*Q. Who pays for the RELAY Program and how much does it cost?*

A. You will be billed for each container of waste picked up by Safety-Kleen. The price depends on the container size and silver content; and includes the cost of analysis. For pricing information, contact Kodak at (585) 477-3194.

*Q. Are there any other costs associated with the program?*

A. Safety-Kleen charges a small fee upon initial sign-up of any new RELAY customer.

*Q. Will Safety-Kleen pick up partially filled containers?*

A. Safety-Kleen's service price applies to full or partially-filled containers. Containers are available in various sizes to accommodate your needs, and empty containers are stackable to decrease the amount of storage space needed.

*Q. I use storage tanks, not containers. Can I make arrangements for pick-up by tanker truck?*

A. Yes, you can negotiate the RELAY service price for pick-up by tanker trucks directly with Safety-Kleen.

*Q. Can I store my processing waste in the plastic 15-, 30- or 55-gallon containers that originally contained Kodak photographic chemicals?*

A. In order to ensure container and chemical compatibility, obtain approval from Kodak Environmental Services by calling (585) 477-3194 before storing waste in any empty Kodak container.

Note: Most empty plastic drums that previously contained Kodak photographic chemicals can be returned for reconditioning and reuse. For more information on the KODAK Returnable Chemical Drum Program, contact your local Kodak sales representative or call the Kodak Information Center at 1-800-242-2424.

*Q. Will I get credit from Safety-Kleen for any silver recovered from my waste streams?*

A. Currently you will *not* receive credit from Safety-Kleen for any silver recovered from your waste streams, but Safety-Kleen does offer reduced prices for the high-silver waste streams.

*Q. What happens to the waste after it is picked up by Safety-Kleen?*

A. The waste is transported to a Safety-Kleen facility for treatment and/or disposal in accordance with applicable State and Federal regulations. You will receive a Safety-Kleen's written assurance that the waste has been received and properly managed.

*Q. What is an EPA identification (ID) number? Why do I need one, and how do I get one?*

A. An EPA ID number is a number assigned by the United States Environmental Protection Agency or authorized state agency to each person (by site) who generates, transports, treats, stores or disposes of hazardous waste. Photographic solutions that contain silver at or above 5 mg/L are considered hazardous waste when placed in containers for transportation to off-site treatment facilities. Federal and State hazardous waste regulations and the volume of hazardous waste generated by your site will dictate your need for an EPA ID number. Safety-Kleen can help you obtain an ID number if you need one.

*Q. What if I use other manufacturers' chemicals or a combination of Kodak and non-Kodak chemicals?*

A. Only waste generated from the use of Kodak photographic chemicals, or Kodak-published bulk-mix formulas, qualifies for the KODAK RELAY Program. You can, however, make arrangements with Safety-Kleen for waste generated from non-Kodak (or combined Kodak and non-Kodak) solutions by calling 1-800-669-5740 or contacting your local Safety-Kleen branch.

*Current Information Summaries provide informal information of limited or specific application. Responsibility for judging the timeliness and applicability of the information to a specific photographic use rests with the end user.*



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